

FIAT

FIAT 500e

AUSTRALIAN SERVICE & WARRANTY HANDBOOK

IMPORTANT NOTICE

The Stellantis Australia Manufacturer's Warranty set out in the document below applies to all persons who purchase a FIAT 500e passenger vehicle in Australia.

YOUR CONSUMER RIGHTS

The benefits given to you in the Stellantis Australia Manufacturer's Warranty are in addition to, and do not detract from, any rights and remedies that you may have under Australian consumer protection laws. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The Stellantis Australia Manufacturer's Warranty:

- is not intended to change or exclude any statutory consumer rights that cannot be lawfully changed or excluded;
- is independent of any warranty that may be provided by the seller, for which it carries sole responsibility; and
- does not affect your rights against the seller, including any mandatory statutory rights you may have against the seller under consumer laws.

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Dear Customer,

Congratulations for choosing a Fiat, one of the brands that has made its mark on world motoring history. Fiat has been building cars for more than 100 years, a record that few motor manufacturers can equal.

The vehicle you have just bought has been designed and built using state-of-the-art technology to ensure long-lasting high levels of quality and reliability.

This handbook tells you everything you need to know about the Fiat 500e Passenger Vehicle Warranty and also gives you information about services offered exclusively to Fiat customers and tips on how to maintain your vehicle in its original condition.

Enjoy your new Fiat.

Fully Covered

Your Fiat has the backing of a 3-Year, 150,000 kilometres Vehicle Warranty, and an 8-Year Anti-Perforation Warranty (together the “Stellantis Australia Manufacturer’s Warranty”). So apart from routine adjustments and servicing items made necessary by fair wear and tear, everything from the drivetrain to the bodywork with the exception of specific exclusions referred to in this handbook is guaranteed as explained in the appropriate warranty section of this handbook. Please read this section carefully and note the obligations and exclusions.

Thoroughly Checked

A Fiat service starts even before you collect your new car. Every new Fiat goes through a Pre-Delivery Inspection covering an extensive range of checks, during and after road testing. So you can be confident that from Day 1, everything has been done to provide safe and reliable motoring.

Things to be aware of

- Vehicle operators should ensure that they are fully aware of the contents of the vehicle handbook and have familiarised themselves with the vehicle before driving.
- The information contained in the Owner’s Manual is for general reference only. The routine maintenance schedule and Stellantis Australia Manufacturer’s Warranty information contained in this handbook is created specifically for Australia and to the extent of any inconsistencies supersedes that laid out in the Operating Information/Owner’s Manual. All material contained in this

publication is based on the latest information available at the time of publication approval. Stellantis Australia reserves the right without notice to publish revisions at any time. After you have read this manual, it should be stored in the vehicle for convenient reference and remain with the vehicle when sold.

Use of Exchange Parts

Please note goods presented for repair may be replaced by Mopar remanufactured goods of the same type rather than being repaired. Remanufactured parts may be used to repair the goods. In the interest of customer satisfaction, Stellantis Australia may offer an exchange service on some vehicle parts. This service is intended to reduce the amount of time your vehicle is not available for your use due to repairs. Parts used in exchange service may be new, remanufactured, reconditioned, or repaired, depending on the part involved.

All exchange parts that might be used meet Stellantis Australia's standards. Examples of the kinds of parts that might be serviced in this way are:

- Instrument cluster assemblies;
- Radios, CD players and navigation units; or
- Control modules.

Stellantis Australia MANUFACTURER'S WARRANTY

Fiat vehicles offer all customers the benefits of two forms of Warranty:

1. A New Vehicle Warranty which commences on the Date of Sale (as defined in section 2.1) and continues for a period of 3-Years or 150,000 kilometres travelled for manufacturing defects, with exception of items such as tyres, locally supplied batteries and radio/sound equipment, which are covered by warranties from their individual supplier.
2. An 8-Year Anti-Perforation Warranty against perforation of the bodywork by corrosion originating inside the bodywork itself.

Please read together the Stellantis Australia Manufacturer's Warranty and the Stellantis Australia Manufacturer's Warranty Term and Conditions in order that you are aware of your obligations to maintain the validity of this Warranty and exclusions to this policy.

This Stellantis Australia Manufacturer's Warranty is provided by Stellantis (Australia and New Zealand) Pty Ltd ABN 23 125 956 505 trading as Stellantis Australia of 437 Plummer Street Port Melbourne VIC 3207, telephone 1800 870 724, as the authorised importer/distributor of Fiat products in Australia (hereinafter called "Stellantis Australia").

OTHER WARRANTIES AND CONDITIONS:

- a. The benefits conferred by this Stellantis Australia Manufacturer's Warranty are in addition to other rights and remedies of the consumer under non-excludable laws applicable to the product. All other conditions and warranties expressed or implied are hereby excluded.
- b. No other person or persons are authorised by Stellantis Australia to offer or give on its behalf any other or greater warranty than that given by Stellantis Australia under this Stellantis Australia Manufacturer's Warranty.
- c. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Stellantis Australia MANUFACTURER'S WARRANTY TERMS AND CONDITIONS

Please read these terms carefully and observe their conditions as they affect the commitments of the Manufacturer, Distributor and its Dealer Network.

Stellantis Australia as the authorised importer/distributor of Fiat products in Australia, warrants new Fiat vehicles marketed in Australia and every major component thereof for the duration of the Stellantis Australia Manufacturer's Warranty subject and according to the following terms:

1. EXTENT OF Stellantis Australia MANUFACTURER'S WARRANTY

The Stellantis Australia Manufacturer's Warranty extends to the original retail purchaser of the vehicle and to any person or company who derives title to the vehicle from any such person or company (hereinafter called the "owner"), unless sold at auction or deemed to be a write-off, in which case the Stellantis Australia Manufacturer's Warranty is voided. The Stellantis Australia Manufacturer's Warranty is comprised of the following: the "New Vehicle Warranty" and the "8 Year Anti-Perforation Warranty".

The Stellantis Australia Manufacturer's Warranty is only available to vehicles that are used under normal operating conditions.

2. NEW VEHICLE WARRANTY

2.1. NEW VEHICLE WARRANTY PERIOD

The New Vehicle Warranty applies to new vehicles (demonstrators included) and continues for a period of 3-Years or 150,000 kilometres travelled. But the following items are covered only for 12 months or for 20,000 kilometres travelled, whichever occurs first:

- Brakes (disc rotors, pads, linings, and drums);
- Wiper blades;
- Adjustments;
- Tyre balancing and wheel alignment;
- All filters;
- All drive belts;
- All incandescent light bulbs;
- All fuses;
- Paint finish that does not relate to corrosion;
- Keyless entry transmitter or transmitter battery.

a) The New Vehicle Warranty begins on the Date of Sale, meaning the earliest date of occurrence of any one of the following events:

- i. The date the vehicle is reported as sold, or the first registration date of the vehicle (please note that the date of first registration of the vehicle may be earlier than the date of delivery to you). For example, if your vehicle was used as a dealer demonstrator, company car or has been purchased from a third party, the New Vehicle Warranty period may have commenced and/or expired prior to delivery. If you have any queries regarding the date of first registration, please contact your Authorised Fiat Dealer; and
- ii. The date of the original contract of sale or otherwise when title in the vehicle first passed to a third party not being an Authorised Fiat Dealer in Stellantis Australia's dealer network.

2.2. WARRANTY ON HIGH-VOLTAGE BATTERY

The high-voltage lithium-ion storage battery (hereinafter “high-voltage battery”) is guaranteed, under the conditions set out below, for a period of 8 years or 160,000 km, whichever occurs first, from the first registration date of the vehicle, in the scope of a conventional warranty provided by the Manufacturer, without prejudice to the fact that the first 24 months are covered without any kilometer limit. This warranty obliges the Manufacturer, at no additional cost to the Customer, to put right any manufacturing defects by replacement with a new or certified reconditioned high-voltage battery, or by repair. This Warranty will lapse in the event of failure to perform scheduled servicing operation (including checking the high-voltage battery) at the frequencies (yearly or maximum mileage) described in the Owner Handbook Supplement supplied with the vehicle and in accordance with the manufacturer’s instructions and procedures. Except for any work done during the first 24 months from the first registration date of the vehicle, any repair or replacement made under this Warranty is not required to restore the high-voltage battery to its original condition when the vehicle was purchased but shall equip the vehicle with a battery that has at least the same capacity as the original battery before the fault.

Load capacity of the high-voltage battery

The high-voltage battery has a limited operating duration. Its capacity to hold charge decreases with time and use, as for any rechargeable battery. The amount by which the battery capacity decreases varies with the outside conditions (ambient temperature, etc.) and usage conditions, e.g. driving habits and the high-voltage battery charging methods described in the Owner Handbook Supplement supplied with the vehicle. This is a distinguishing property of lithium-ion batteries and is not considered to be a defect covered by this warranty. Customers are invited to strictly follow the instructions in the Owner Handbook Supplement supplied with the vehicle on how to maximise the battery life and capacity.

This Warranty does not cover defects or malfunctions wholly or partly caused or compounded by:

- Failure to follow the correct charging procedures described in the Owner Handbook Supplement supplied with the vehicle.
- Using charging devices with technical specifications other than those described in the Owner Handbook Supplement supplied with the vehicle.
- Failure to follow the WARNING and PRECAUTION instructions given in the Owner Handbook Supplement supplied with the vehicle.
- Faults in other components after the unlimited kilometer cover or 24 months has expired.
- Modifications or disassembly of the vehicle not carried out by an Authorised Fiat Retailer or without prior consent of the Manufacturer.
- Repairs and/or scheduled servicing (including checking the high-voltage battery) carried out by a third party not according to the manufacturer's instructions and procedures.
- Failure to carry out the scheduled servicing operations (including checking the high-voltage battery) prescribed in the Owner Handbook Supplement supplied with the vehicle, neglect, accidents, misuse, participation in sports competitions, repairs with non-genuine spare parts (i.e. Parts not supplied by the Manufacturer) or parts not of equivalent quality and compounding damage as a result of driving or using the car when evidently faulty. The Warranty lapses if a fault is not reported within sixty days from its occurrence.

2.3. NATURE AND AMBIT OF WARRANTY

If within the Warranty period, a manufacturing defect occurs in any part of the vehicle (other than the parts referred to in Clause 5(c) hereof) and any such part(s) shall be found to be defective in material or workmanship, then such part(s) shall be repaired or replaced, free of charge by an Authorised Fiat Dealer on behalf of Stellantis Australia. A part fitted under the New Vehicle Warranty shall itself be covered under the same until the date of expiration of the New Vehicle Warranty.

3. 8-YEAR ANTI-PERFORATION WARRANTY

3.1. WARRANTY PERIOD

The body of your vehicle is treated using special processes that are designed to protect against corrosion. The vehicle is guaranteed against corrosion for a period of 8 years from the start of the New Vehicle Warranty Period. In accordance with the 8-Year Anti-Perforation Warranty, any parts of the body where perforating corrosion appears within a period of 8 years from the start of the New Vehicle Warranty Period will be repaired or replaced, free of charge.

3.2. NATURE AND AMBIT OF WARRANTY

The 8-Year Anti-Perforation Warranty covers rust which has perforated the metal and has originated from inside a cavity panel, from beneath the paint colour coat, or section of the bodywork ie: from a surface which has not been finished with a topcoat.

The 8-Year Anti-Perforation Warranty is not valid under the following circumstances:

- a. If the corrosion is caused from accidental damage to the paint surface eg. scratch, graze, abrasion, road accident, chemical reaction, bird lime, tree sap, salt, water etc.
- b. If the customer does not have the vehicle repaired for damage caused by foreign matter or poor maintenance of the body.
- c. If the affected areas have not been repaired by any licenced Body

Repairer in the shortest possible time as per the manufacturer's recommended procedure using genuine replacement parts and approved products.

- a. If the customer does not adhere to the inspections at the intervals recommended by the manufacturer or rectify all listed damages found at such inspections and which are not attributable to the production process.
- b. If the customer does not immediately bring to the attention of an Authorised Fiat Dealer, any corrosion which is of a warrantable nature as soon as it is apparent.

3.3. YOUR RESPONSIBILITIES

To keep the 8-Year Anti Perforation Warranty valid, the customer must present the vehicle for no less than two mandatory inspections of the bodywork, to be conducted in the 3rd and 5th year from the beginning of the New Vehicle Warranty period, (as defined on page 11, Clause 2.1).

The inspection should be carried out by an Authorised Fiat Dealer, who will complete and validate the appropriate record entry on page 28. The work is performed free of charge only when carried out by an Authorised Fiat Dealer as part of a routine service.

3.4. FOR YOUR BENEFIT

If your vehicle is operated under, or subject to harsh conditions, whilst not a mandatory requirement, it is advisable to request your dealer to perform an underbody inspection at 12 monthly intervals during the life of the 8-Year Anti-Perforation Warranty.

4. PROCEDURE FOR Stellantis Australia MANUFACTURER'S WARRANTY CLAIM

4.1 Stellantis Australia MANUFACTURER'S WARRANTY CLAIM

To claim on the Stellantis Australia Manufacturer's Warranty, the vehicle and this Service and Warranty Handbook must be delivered by the owner at their expense to an Authorised Fiat Dealer or Authorised Fiat Service Dealer, and delivery of the vehicle after completion of the repair shall be taken by the owner at their expense. Please visit our web-site at www.fiat.com.au for the address details of your nearest Authorised Fiat Dealer.

4.2 STEPS TO TAKE

A. In General

Stellantis Australia Manufacturer's Warranty problems can be resolved by your Authorised Fiat Dealer's sales and service departments. That is why you should always talk to your Authorised Fiat Dealer's service manager or sales manager first. But if you are not satisfied with your Authorised Fiat Dealer's response to your problem, Stellantis Australia recommends that you do the following:

- STEP 1: Discuss your problem with the owner or general manager of the Authorised Fiat Dealer
- STEP 2: If your Authorised Fiat Dealer still cannot resolve the problem, contact the Stellantis Australia Customer Care Centre. You will find the relevant contact numbers in Section 4.3

B. What Stellantis Australia Will Do

Once you have followed the two steps described in Section 4.2A, a Stellantis Australia representative will review your situation. If it is something that Stellantis Australia can help you with, Stellantis Australia will provide your Authorised Fiat Dealer with all the information and assistance necessary to resolve the problem. Even if Stellantis Australia cannot help you, Stellantis Australia will acknowledge your contact and explain Stellantis Australia's position.

Information to Provide

You will need to provide the following information at the time of making the claim:

- Your name, address and telephone number;
- The VIN of your vehicle;
- Evidence, including receipts, of all work, including scheduled maintenance and service work, performed on your Fiat vehicle by persons other than an Authorised Fiat Dealer;
- The nature of your claim, and all material details related to your claim, including details of any reasonable costs and expenses incurred by you in making the claim.

4.3 CONTACT INFORMATION

Whenever you need help, you can call the Stellantis Australia Customer Care Centre on 1800 870 724 where our trained staff can assist.

5. WHAT THE Stellantis Australia MANUFACTURER'S WARRANTY DOES NOT COVER

- a. Any vehicle which has been subject to insufficient maintenance, overloading, careless handling or accident, which has not been periodically inspected and serviced as per specifications provided in the Owner's Manual.
- b. Any defect due to repair or service executed to the vehicle at a Service Workshop other than of the Authorised Fiat Dealer Network.
- c. Any defect due to the use of a part or parts, which are not Fiat genuine or authorised products.
- d. Any defect caused by modifications or additions not previously approved by Stellantis Australia in writing.
- e. Any defect caused by use of non-approved fluids or lubricants.
- f. Any insignificant defect including:
 - Very small or low sound or vibration which does not affect the operation of the vehicle or is deemed to be within commercially acceptable tolerances, or is a normal characteristic of operation.
 - Very slight seepage of oil or the like around packing and/ or oil seals which does not decrease significantly the quantity of the oil in various components.
 - Gaps between panels not exceeding limits set by manufacturer.
 - External defects which are not easily visible.
 - Any reported issue that cannot be demonstrated or experienced.
- g. Tyres, spark plugs, lighting globes, wiper blades, belts, air filters, oil and fuel filters, washers, grease nipples, plus other similar consumable items including fuels, oils and air conditioning refrigerant.
- a. Any adjustments or repairs including:
 - Engine tune-up;
 - Brakes and clutch components;
 - Steering and suspension or re-alignment and wheel balancing;
 - Electrical system, including headlamp replacement;
 - Door locks, striker plates and their lubrication;
 - Paintwork or body damage due to lack of regular maintenance, usage of incorrect cleaning materials, stone chips, damage resulting from accident or due to deterioration caused by environmental conditions;
 - Replacement of window glass due to damage.
- i. Wear and tear to trim or soft top fabric where fitted or exhaust system, due to abnormal driving or environmental conditions.
 - a. Consequential damage caused by the continued use and operation of the vehicle after a fault has become apparent.

6. WHAT THE Stellantis Australia MANUFACTURER'S WARRANTY SHALL NOT ENTITLE THE OWNER TO RECEIVE

- To the extent permitted by law any compensation for costs incurred due to a vehicle failure, or any extension of the owner's rights under the Stellantis Australia Manufacturer's Warranty, unless such entitlement or rights are conferred upon the owner as mentioned in paragraphs 1, 2 and 3 of this Stellantis Australia Manufacturer's Warranty.
- To the extent permitted by law, any compensation for consequential damages or loss to persons or property, or any cost in relation to hotel expenditure, meals, telephone calls, unauthorised towing charges and hire charges due to a vehicle failure, or any repairs after the expiration of the stipulated Stellantis Australia Manufacturer's Warranty period.

7. VEHICLE CARE AND MAINTENANCE

To comply with the terms of the Stellantis Australia Manufacturer's Warranty you must look after your vehicle in the following way:

- Check and clean the vehicle regularly and remove any compacted mud or dirt for example, from inside the wheel arches etc.
- Keep the engine compartment clean.
- Do not use washing additives containing petroleum or petroleum based-products.
- Have any damage immediately rectified in accordance with the conditions outlined in the Stellantis Australia Manufacturer's Warranty.

- Remove any potentially damaging substance such as bird lime, tree sap etc as quickly as possible to avoid permanent damage to the paint.
- Regularly maintain the paint of your vehicle with a product purchased from the Fiat accessories range, or another quality product.

8. USE OF GENUINE SPARE PARTS

In order to maintain your vehicle in ideal condition, as designed and manufactured by Fiat it is strongly recommended to fit genuine parts that are supplied exclusively in trade-marked boxes, through the official Fiat network of Stellantis Australia. Stellantis Australia accepts no liability for faults/defects deriving from the installation of non-genuine spare parts or accessories.

9. SCHEDULED MAINTENANCE

Before being handed over to you, your vehicle has been carefully tested and checked by the Manufacturer and Dealer, to make sure that it reflects Fiat's quality.

All vehicles require regular servicing. Stellantis Australia has therefore prepared a service plan for your vehicle.

A filter only change has been programmed for intermediate distances of 15,000 kilometres or 12 months since the last service, whichever occurs first. The first major maintenance service is planned for 30,000 kilometres or two years from the date that the New Vehicle Warranty begins, whichever occurs first.

In addition to the scheduled maintenance provided by your dealer, it is essential to remember that the vehicle still needs routine care such as topping up the level of fluids, checking the tyre condition for wear, damage and pressure.

In any case, you are reminded that correct maintenance of the car is certainly the best way to maintain its performance levels, safety features, environment-friendliness and low running costs over the course of time.

The service intervals recommended in this publication are predicated on the use of approved PETRONAS fluids and lubricants. Should alternatives be used, the service plan must be reviewed in accordance with advice from the supplier of the fluid.

IMPORTANT

If there is a failure that can be attributed to lack of, or improper maintenance, these costs will be the responsibility of the owner of the vehicle.

Adequate maintenance is a determinant factor in lengthening the life of your vehicle and keeping it in peak operating condition. Stellantis Australia has prepared a series of checks and operations, that are described in the "Scheduled Maintenance", which you will find in the "Owner's Manual" supplied with your vehicle.

These involve a series of service operations as scheduled above. These services will be recorded by your servicing dealer in the "Scheduled Maintenance" section of this handbook.

The distance intervals and times quoted are maximum and vehicles must not exceed these recommendations. Services should occur on or before these recommended intervals or times. If the service period is exceeded, discuss your required maintenance with your Authorised Fiat Dealer.

Please note that the vehicle's service maintenance during the Stellantis Australia Manufacturer's Warranty period and beyond, is at the owner's cost.

The cost for the scheduled maintenance service includes the price of a standard service operation, lubricants and necessary materials. Any additional or extraordinary operations will be at additional cost (calculated in accordance with the labour rates and spare parts price list in force at the time). However, they will not be performed without first being authorised by you.

IMPORTANT.

As technologies develop, changes to the scheduled servicing intervals may be necessary. Always consult your Authorised Fiat Dealer for the latest servicing schedule.

These servicing operations are of a general nature and do not cover all the services your vehicle may need. Nothing in the foregoing replaces the need to routinely check and carry out the necessary topping up and/ or replacement operations as described in the Owner's Manual of the fluids and components subject to wear such as: brake discs and pads, clutch plate, spark plugs, bulbs, windscreen wiper blades and tyres.

You should always adhere to the instructions set out in the "Owner's Manual" of your vehicle.

If the checks and controls included in the servicing schedule reveal that repairs are necessary, they will be carried out only upon your approval.

The kilometre intervals provided in the Maintenance Schedule section (page 24 onwards) refer to those on the vehicle's odometer. If this has been reset due to instrument panel replacement or any other reason, the future programmed maintenance records will refer to the number of kilometres the vehicle has actually travelled.

Maintaining the vehicle in accordance with the servicing schedule will help to ensure that the vehicle remains at optimum condition. This will also assist in maintaining the vehicle's value, as evidenced by records featuring the genuine Fiat Workshop stamps.

Besides maintenance, optimum operating performance of your vehicle also depends on other factors, such as correct use and storage of the vehicle. If you use your vehicle infrequently or if it lays idle for extended periods, you should regularly check the battery condition and, if required, have it recharged. This will help to ensure that the vehicle is always ready to start and will also avoid advanced battery failure and electronic module damage, which is not covered by this Stellantis Australia Manufacturer's Warranty.

Please refer to your Authorised Fiat Dealer for advice on maintaining the battery charge.

10. IMPORTANT ADVICE

To ensure proper operation of the vehicle and to avoid unnecessary damage, follow these recommendations carefully:

Every 1,000 kilometres check:

- Brake fluid level.
- Battery condition.
- Tyre pressure and condition.
- Fluid level in the windscreen wiper reservoir.

Brake Pads

Some vehicle models are equipped with a brake pad wear warning light on the dashboard (see the Owner's Manual). When this light is lit, you should ensure that your brake pads are replaced as soon as possible. For vehicles equipped with brake pad wear sensors for front brake pads only, it is recommended that the rear brake pads are also checked during any replacement.

Depending on the use of the vehicle, the rear pads may not need immediate replacement: in this case, we recommend you be guided by your servicing dealers assessment.

Brake Fluid

Brake fluid is hygroscopic, i.e., it absorbs moisture. To avoid ineffective braking, replace the fluid periodically (every two years), regardless of the mileage driven, according to the vehicle type (see Technical Specifications) in the Owner's Manual.

Air Conditioner

You should operate the air conditioning system regularly in the cooler months to maintain a flow of lubricant throughout the system and avoid the sealing rings drying out. With limited use, the system should be run for at least 10 minutes each month. To ensure efficient operation, each year as warm weather starts, the air conditioning refrigerant should be checked.

The pollen filter is required to be inspected annually. If the vehicle is used mainly in dusty environments, have the pollen filter checked more often by your Authorised Fiat Dealer.

Anti-freeze

Refer to your Authorised Fiat Dealer before adding anti-freeze to your vehicle. It is critical to ensure the correct PETRONAS Lubricants International product is used.

Tyres

Tyre pressure and wear should be regularly monitored, and a wheel alignment performed if signs of irregular wear and or damage are present.

Should you encounter a condition with your tyres which is considered a manufacturing or material defect, and therefore warrantable, please have this addressed by a representative of the manufacturer of the tyre fitted to your vehicle. Your Dealer would be able to assist you with advice on local tyre agents if required.

Special Note

Under special driving conditions such as:

- salt and/or corrosive substances,
- rough road surfaces,
- salt air environments,
- sandy or dusty environments,

it is recommended you have your Authorised Fiat Dealer regularly check the boots of the axle shafts and steering system, clean and lubricate joints, hinges, door-catches, bonnet catch, etc.

10.1. WARNING LEGEND

Below you will find symbols used throughout the owner's on-board documentation. It is critical that you take notice of these warnings and follow the advice given. If you need assistance or further information, always contact your Authorised Fiat Dealer.



**PERSONAL
SAFETY
WARNING**

WARNING! Ignoring these recommendations may lead to serious injury.



**VEHICLE
SAFETY
WARNING**

WARNING! Ignoring these recommendations may lead to serious damage being caused to the vehicle, which, in some circumstances, may cause forfeiture of the Stellantis Australia Manufacturer's Warranty cover.



**PROTECTING
THE
ENVIRONMENT**

WARNING! This symbol represents instructions that must be followed to avoid potentially causing damage to the environment.

10.2. GENERAL VEHICLE MAINTENANCE CONSIDERATIONS

The overall state of the vehicle is an important factor, which has a marked influence in driving comfort and on the life span of your vehicle. For this reason, care should be taken to maintain your vehicle by carrying out the necessary checks and adjustments in accordance with specifications given in the "Scheduled Maintenance" section of this handbook as well as the recommendations for use in the Australian market.

Service intervals are set at maximum limits and must be performed before that mileage/time has been reached.

11. ROADSIDE ASSISTANCE

Stellantis Australia offers a dedicated Roadside Assistance program which will provide 24 hour roadside assistance. For details of your roadside assistance policy, including the full terms and conditions of use, please call 1800 870 713.

Roadside Assistance is available for the vehicle for the duration of the Stellantis Australia Manufacturer's Warranty period. Owners can continue to enjoy the benefits of Roadside Assistance after the Stellantis Australia Manufacturer's Warranty period by purchasing additional coverage.

WHAT TO DO WHEN YOU NEED ASSISTANCE

Should you require assistance simply call the Roadside Assistance toll free number and follow the prompts:

Phone: 1800 870 713

Be sure to have the following information available for the customer service assistant when you call:

- Your name and breakdown location (also the nearest cross street if possible).
- Your vehicle registration number.
- You must provide a telephone number on which you can be contacted.

12. SUPPORTING LOGBOOK

In addition to this handbook a physical logbook is provided with your Fiat 500e which includes the following:

- Vehicle & Owner Details.
- Scheduled Service Log Stamps.
- Change of Ownership/Address Forms.

MAINTENANCE SCHEDULE – FIAT 500E

	Mileage or time passed (whichever comes first)									
	Time passed in Years:									
	1	2	3	4	5	6	7	8	9	10
	or Kilometres Travelled:									
	15,000km	30,000km	45,000km	60,000km	75,000km	90,000km	105,000km	120,000km	135,000km	150,000km
Check vehicle systems operations via diagnostic socket and wiTECH Diagnostic Computer.
Check vehicle for outstanding Service Campaigns.
Check operation of the windscreen and rear window wiper washer system and adjust jets, if necessary (where equipped).
Check operation of lighting system (headlights, direction indicators, hazard warning lights, boot, passenger compartment, glove box, instrument panel warning lights, etc).
Check windscreen wiper/washer operation adjust nozzles.
Check cleanliness of hood and deck lid locks, as well as cleanliness and lubrication of associated linkages.
Change the brake fluid (fluid must be changed every 2 years if time occurs before mileage).
Inspect rear brake discs/drums condition and wear.
Replace the passenger compartment air filter (If there vehicle is used in dusty areas, the air filter must be replaced every 15,000km).
Check park brake operation, adjust if necessary
Valet vehicle (wash and vaccuum)
Check soft top operation while closing and opening; check condition of seals and lubrication of canvas sliding side guides (cabrio versions only).

Continued on next page.

MAINTENANCE SCHEDULE – FIAT 500E

	Mileage or time passed (whichever comes first)									
	Time passed in Years:									
	1	2	3	4	5	6	7	8	9	10
	or Kilometres Travelled:									
	15,000km	30,000km	45,000km	60,000km	75,000km	90,000km	105,000km	120,000km	135,000km	150,000km
Check the tyre condition/wear and, if necessary, adjust the pressure. Check the "Fix&Go" kit condition/expiry	•	•	•	•	•	•	•	•	•	•
Check and, if necessary, top up fluid levels (high-voltage cooling, brakes, windscreen washer, etc.)	•	•	•	•	•	•	•	•	•	•
Check 12V battery with special instrument	•	•	•	•	•	•	•	•	•	•
Visually inspect the condition of: exterior bodywork, underbody protection, pipes and hoses (brakes, climate control system, cooling system), rubber parts (boots, sleeves, bushes, etc.)	•	•	•	•	•	•	•	•	•	•
Visually check charging port	•	•	•	•	•	•	•	•	•	•
Check Climate Control Performance Using wiTECH	•	•	•	•	•	•	•	•	•	•

() Recommended operations.

(•) Mandatory operations.

1. If the vehicle is used in dusty areas, the air filters must be replaced every 15,000 kilometres.
2. Replace coolant at 10 years or 150,000 kilometres, whichever occurs first.